Information on the processing of personal data concerning the Examination questionnaire

Regulation EU 2016/679, the “General Data Protection Regulation” (hereinafter GDPR), provides that everyone has the right to the protection of personal data concerning him or her.

In compliance with articles 13 and 14 of the GDPR, the University of Trento provides individuals taking the survey (hereinafter: the data subjects) with the information below.

1. Data controller
The data controller is the University of Trento, via Calepina n. 14, 38122 Trento (TN); email: ateneo@unitn.it; ateneo@pec.unitn.it.

2. Contact details of the data protection officer
The Data Protection Officer (DPO) can be contacted to request information on personal data at the following email address: dpo@unitn.it.

3. Purpose of the processing and legal basis
The University of Trento processes personal data as part of the performance of its public interest tasks (article 6 (1) point e) of the GDPR) exclusively for the purposes of the survey concerning students’ opinions on passed exams, in order to improve the quality of teaching and learning. In particular, the answers provided by students combined with other personal information stored in the University's databases will lead to a better monitoring of the quality of teaching and learning and to the identification of strengths and weaknesses.

4. Categories of processed data
Personal data: year of the course and personal opinions collected through the questionnaire. When completing the questionnaire, the answers provided are associated, via student ID, with the following data stored in University databases concerning the student taking the survey: date/time of filling in the questionnaire; programme of study; enrolment information; year of enrolment; academic year of enrolment; number of University credits (CFU) earned; grade average; year of the course investigated by the survey; id of the teaching staff holding the course that is investigated by the survey. When the answers are saved the student ID is deleted, making the survey anonymous.

5. Acquisition of data
The provision of data is optional but failure in providing entails the impossibility for you to take the survey.

6. Data processing methods
The processing of personal data shall be carried out by automated means by authorised staff, according to their tasks. Personal data shall be processed lawfully, fairly and transparently, in a manner that is adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed (GDPR,
article 5, par. 1), and ensuring confidentiality and integrity. Decisions are not taken solely by automated means.

7. Categories of recipients of the personal data
The results of the survey will be disseminated exclusively in aggregate form and in any case in a manner that does not make the participant in the survey identified or identifiable.

8. Data storage period
The data will be stored as long as necessary to fulfil the purposes for which they were collected, and in any case as long as the survey will be open. At the end of the survey, the data will be anonymized and published only in aggregate form.

9. Rights of the data subjects
At any time the data subject can exercise the rights referred to in article 15 et seq. of the GDPR towards the Data Controller, at the contact details indicated above, and in particular:

- the access to his/her own personal data and to other information as mentioned in art. 15 of GDPR;
- the request of rectification of his/her own personal data when inaccurate and/or their integration when incomplete;
- the erasure of his/her own personal data, except when the University is obliged to data storage to comply with article 17 (3) point b of the GDPR;
- the restriction of processing as per article 18 of the GDPR;
- the object to processing of personal data concerning him or her when allowed as per art.21 GDPR.

To exercise their rights, data subjects can write an email to the Data controller (see contact details above).

In case there is an infringement of the GDPR on the processing of personal data, data subjects have the right to lodge a complaint with a data protection authority by virtue of article 77 of the GDPR or to engage in legal proceedings.