FREQUENTLY ASKED QUESTIONS
CORONAVIRUS

CAN I LEAVE THE HOUSE?
Stay at home. You can leave your house to go to work, for urgent reasons, for example to buy food, or for health reasons.

CAN I MEET WITH OTHER PEOPLE?
You can meet other people for work, health or urgent reasons, keeping at least a 1-meter distance.

WHAT SHOULD I DO IF I DO NOT FEEL WELL?
If you have a cough and a fever (above 37.5°C) you must stay at home, limit contact with others as much as possible and call your doctor. Do not go to the hospital. Call the toll-free number: 800867388

WHAT SHOULD I DO IF I AM QUARANTINED OR SICK WITH CORONAVIRUS?
Do not leave your house. In case you need help, call health care services.

CAN I VISIT FRIENDS AND FAMILY?
No. Unnecessary activities must be avoided.

CAN I GO TO ANOTHER MUNICIPALITY OR CITY?
No. There are restrictions on movement and you cannot use public or private transport to go to other places. You can leave you place of residence only for work, health or urgent reasons.

CAN I WALK THE DOG?
Yes, you can walk the dog, near your home and only as long as necessary.

CAN I GO TO THE THEATRE, TO MUSEUMS OR TO THE CINEMA?
No, all events are cancelled.

CAN I TAKE A WALK IN THE PARK?
Parks, play areas, public gardens are closed.

CAN I DO SOME SPORT?
Gyms, swimming pools, sport facilities are closed. You can do some exercise near you, still keeping at least a 1-meter distance from other people.

CAN I ATTEND THE HOLY MASS?
No, all religious gatherings are suspended.

ARE BARS AND COFFEE SHOPS OPEN?
Bars, pubs, restaurants, gelato shops and pastry shops are closed.

WHAT ABOUT SHOPS?
All businesses are closed except for grocery stores and newsstands.

WHAT ABOUT PHARMACIES?
Pharmacies are open.

WHAT ABOUT HAIRDRESSERS?
Hairdressing, barber’s and beauty salons are closed.

ARE BANKS OPEN?
Banks, financial and insurance services will remain open in compliance with health and safety regulations in place.

CAN I SHOP FOR GROCERIES?
Supermarkets and grocery stores are open.

DO I RISK TO GET INFECTED?
All public places must ensure at least a 1-meter distance between people or they will be closed by public authorities.

WHAT ARE THE RISKS IF I DO NOT OBSERVE THIS GUIDANCE?
Breaking the rules could result in a fine up to 3,000 euro. If you put public health at risk you risk up to 5 years in jail.

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